



## VOLUNTEER PROGRAM FREQUENTLY ASKED QUESTIONS

### **REGISTRATION QUESTIONS**

#### **What is the cost to volunteer?**

The volunteer package costs \$45 (valued at \$200+) which includes two shirts, a choice of headwear, four grounds tickets to the NCAA Championships, four grounds tickets to the 2019 Walmart NW Arkansas Championship presented by P&G, commemorative volunteer pin, a discount to volunteer at the 2019 #NWACHampionship and meals on scheduled days of volunteering. Volunteers who complete 10+ shifts also receive two tickets to an Appreciation Event at a Razorback Football Game, one round of golf at the Blessings Golf Club and complimentary event outerwear.

#### **What is the difference between a Boss Hog Volunteer and a Big Red Volunteer?**

A Boss Hog Volunteer is encouraged to work **10+** volunteer shifts across the two-week long Championships, while a Big Red Volunteer is encouraged to work **4+** shifts across the two-week long Championships. There is no difference in the cost of the volunteer packages. Boss Hog Volunteers (who complete 10+ shifts) receive additional benefits in their volunteer package including two tickets to an Appreciation Event at a Razorback Football Game, one round of golf at the Blessings Golf Club and complimentary event outerwear.

#### **How do I receive the access code for Blessings Members, Razorback Foundation Members and The First Tee Volunteers?**

Please send an email to Rachel Reece at [Rachel.Reece@octagon.com](mailto:Rachel.Reece@octagon.com).

#### **How many days do I have to volunteer and for how many hours?**

Volunteers are encouraged to work at least 4 shifts across the two-week long Championships. Shifts typically last between 4-6 hours each, with days and times of volunteering varying by specific committee.

#### **Do I need to be a golfer or have golf knowledge to volunteer?**

There are volunteer opportunities for everyone! We have several committees to choose from that do not require any golf knowledge such as Admissions, Hospitality and Volunteer Services. Training sessions are provided for committees that require specific duties. It is preferred that Television and Walking Scorer volunteers have some golf knowledge.

#### **Are there any committees available that will be indoors?**

Yes, the Registration, Scoring and Volunteer Services committees are all indoors.

#### **Will I need training? When is volunteer training?**

Volunteer training is required for the following committees: Ambassadors, Golf Carts, Marshals + Spotters, Standard Bearers and Walking Scorers. Training sessions will take place during the month of May – the exact date will be announced at a later time.

#### **Can my children volunteer? Is there an age requirement?**

The NCAA requires that all volunteers must be at least 18 years old.

#### **If I am no longer able to volunteer, can I receive a refund?**

Yes, please contact Rachel Reece at 901.326.4947 or [Rachel.Reece@octagon.com](mailto:Rachel.Reece@octagon.com).

**Can I be scheduled for the same shifts as my spouse, friend or family member?**

Yes! The registration website allows volunteers to have control over your shifts and times selection. Please coordinate with family and friends when selecting your shifts. If there are not available spots to work with your preferred individuals, please contact your Committee Chairman or Rachel Reece (Rachel.Reece@octagon.com), and we will try to accommodate.

**When will I receive my schedule?**

The shifts you select when registering online will be the shifts you are assigned. Your Committee Chairman will be in touch with you as the Championships get closer to provide additional tournament information and scheduling details. Walking Scorers and Standard Bearers will receive specific tee time assignments when tee times are confirmed closer to the Championships.

**UNIFORM QUESTIONS****What do I wear with my volunteer shirt?**

We ask that all volunteers wear khaki or black-colored bottoms. Men may wear pants or shorts. Ladies may wear capris, pants, or knee-length shorts or skirts. Cargo pants and cargo shorts are not permitted. Please do not wear prints.

**Can I purchase additional uniform items?**

Yes! Volunteers may purchase an optional outerwear piece, though these are not required. If available, additional uniform items will be for sale during the Championships in the Volunteer Center. There will also be a Merchandise Tent onsite with official NCAA gear for purchase.

**When will the uniforms be distributed?**

Uniforms will be distributed in early May. The exact date and location of the uniform distribution event will be communicated to all volunteers in early 2019.

**What do I do if my uniform does not fit?**

Uniforms may be exchanged in the Volunteer Center during the Championships.

**ONSITE QUESTIONS****Where do I park?**

Volunteer parking information will be released in early 2019. Parking is free for all volunteers.

**Can I watch golf when I'm not volunteering?**

Yes! Your volunteer credential is valid for the entire Championships, and we encourage you to enjoy the event in your free time. Volunteers are welcome to watch golf before or after their shift, and on days off as well. On days that you are not working, please do not wear your volunteer uniform.

**What do I bring when I come for my shift?**

Depending on your committee assignment you may want to bring a camping-like folding chair and appropriate weather gear. Keep an eye on the weather and bring an umbrella or jacket if you will need it. Be sure to bring headwear and plenty of sunscreen if you are working out on the course.

**Will food and beverages be provided?**

Yes! Breakfast and lunch will be provided for volunteers on their scheduled work days in the Volunteer Center. There will be snacks, coffee, water and other assorted beverages in Volunteer Center as well.